

returned will be inspected prior to credit being passed. (Please refer to the Warranty policy).

- 6. **Loan Units.** Distributor will supply equipment on a loan basis entirely at its discretion. Loans are issued on a Tax Invoice made out to the Applicant. Payment for any loan unit/s must be received prior to the release of goods. The Applicant is responsible for returning all loan equipment on the due date and in the same good condition it was loaned. Should loans not be returned by the due date, the Applicant will automatically be liable for payment of the Tax Invoice. The Applicant will be charged for any damaged goods and a handling fee of 20% for incomplete packaging.
- 7. **Delivery Policies.** The delivery lead times quoted are only applicable to goods in stock from receipt of order. Distributor agrees to pay a maximum of R250 excl. VAT for courier charges on orders totalling R5,000 excl. VAT or more within South Africa only and reserves the right to choose the method of shipping. This does not apply to the delivery of cable and deliveries within outlying areas.
- 8. **Stocking Policy.** While it is Distributor's policy to carry buffer stock on all major product lines, there are certain products which may be subject to special order arrangements as they may not be available ex-stock. Every effort will be made to execute the Applicant's order as soon as possible; however, delivery may take several days. Once placed, special orders cannot be cancelled or altered in whole or in part.
- 9. **Stock-outs.** Orders placed for products which are not in stock and/or not stock items will be subject to overseas shipping charges. An average delivery time of 5-7 working days can be expected unless there are delays from customs.
- 10. **Warranties.** All Provision-ISR products are guaranteed for a period of 3 years from the date of invoice. All INIM Electronics and Duevi Italy products are guaranteed for a period of 2 years from the date of invoice.
No goods will be accepted for warranty claims without the original invoice. Customers are requested to return as much of the original packaging as possible. Distributor does not accept liability in terms of warranty for any products damaged by lightning strikes, power surges, other environmental causes, physical abuse or misuse and therefore advises all Applicants and end-users to insure products against lightning strikes or power surges since these factors can damage a product beyond repair.
Faulty or damaged stock must first be scrutinized by the Distributor's technical department prior to any replacement stock being allowed. Stock found to be damaged through neglect, faulty handling, and scratches on items or damaged by faulty equipment i.e. faulty hard drives or PoE switches will not be replaced and such damaged stock will be returned to the Applicant at the Applicant's transit costs.
Credit will only be passed for approved faulty stock returns at the purchase price if a replacement unit cannot be provided by Distributor within a reasonable period. No refunds will be given.
Returns to Distributor's offices are affected at the Applicant's cost. Approved replacement stock will be delivered at Distributor's cost.

- 11. **Accounts.** In order to apply for a credit account the Applicant would have to purchase on a COD basis for 3 consecutive months at a minimum of R 15,000 excluding VAT. Please note that Distributor is not an authorised financial services provider and all credit accounts are provided entirely at its discretion. Distributor reserves the right to modify or terminate its credit terms at anytime without notice or liability. Any such notice may be given via e-mail, facsimile or hand delivery. Upon notice of termination of credit terms, the Applicant shall immediately settle all outstanding debts. All invoices provided on credit are due and payable 30 days following date of purchase.
- 12. **POPI Disclaimer.** Upon approval of registration, the Applicant authorises Distributor and its subsidiaries, if applicable, to send marketing (as defined below) to any phone numbers and email addresses, including cell phones and residential lines, provided to us, in connection with the Application, this Agreement or any subsequent services, products, and offers.
As used in this Agreement, "Marketing Messages" means any email, call, or text message communications ("Message") from us to you for marketing purposes, including offers, programme updates, promotions, coupons, and telemarketing calls (including text messages).
How to Unsubscribe or Opt Out: You may withdraw your consent to receive Marketing Messages by replying with "Stop" or calling us at +27 21 946 3344 or notifying us in writing by sending an email to unsubscribe@hiteksecurity.net. We may treat your provision of an invalid mobile phone number, or the subsequent malfunction of a previously valid mobile phone number, as a withdrawal of your consent to receive Marketing Messages.
- 13. **Repairs.** Distributor does not repair faulty products. Products out of warranty may not be exchanged or credited for whatsoever reason.
- 14. **Errors and Omissions Excluded.** Distributor's prices and quotations are subject to the above conditions.
- 15. **Payments.** All payments are strictly cash on delivery (COD). Credit facilities are available upon request and approval by Management. Proof of payment will be required for all EFT payments made. Please use your unique Dealer Account Code as Beneficiary Reference to ensure that payments are allocated correctly.
In circumstances where payments are made to Distributor by means of EFT, Distributor shall only supply the Products to the Applicant once the relevant funds have cleared into its bank account.
Please note that HiTek Security is franchise owned. See the banking details below for EFT payments:

Name: HiTek Security Distributors (Pty) Ltd
Bank: Standard Bank
Account Number: 071913416
Branch Code: 050410

I agree to the above in relation to HiTek Security's service. I understand the details and conditions of this application which are stated above.

Signature *

X

Date of this Application

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