

TERMS & CONDITIONS

1. PRODUCT PRICING AND QUOTATIONS

HiTek Security will endeavor to hold firm the prices listed in the current price list. However, due to the volatile nature of the R / \$ exchange rate, prices are subject to change without notice. Quotations must be in writing. Please ensure that you obtain written quotations from our Sales Representatives. **NO VERBAL QUOTATIONS WILL BE HONOURED.**

2. PAYMENTS

All payments are strictly cash on delivery. Credit facilities are available on request and on approval from Management.

3. ORDER PROCEDURES

HiTek Security requests that an official order number is given / faxed when placing any order with a representative of HiTek Security. This is purely a safety precaution for both HiTek Security and the customer.

4. RETURN POLICY AND PROCEDURE

HiTek Security will not accept a product back unless approval has been granted by the Management. Customers are requested to liaise with Management to obtain the necessary approval prior to returning goods. Once approval has been granted, all goods returned will be inspected before credit will be passed. Returns from sub-distributors will be approved only within 5 (five) working days from date of delivery. (Please refer to the Warranty policy)

5. LOANS

HiTek Security will supply equipment on a loan basis entirely at the Company's discretion. Loans are issued on a normal invoice and allocated to the customer. Payment for any loan unit must be done prior to any release of goods. The customer is responsible for returning all loan equipment on the due date and in the same good condition it was loaned. Should loans not be returned by the due date, the customer will automatically be liable for payment of the invoice. The customer will be charged for any damaged goods and a handling charge for incomplete packaging.

6. DELIVERY POLICIES

The delivery lead times quoted are only applicable to goods in stock from receipt of order.

7. STOCKING POLICY

While it is our policy to carry buffer stock on all our major product lines, there are certain products which will be subject to special order arrangements as they are not available ex-stock. Every effort will be made to execute your

order as soon as possible; however, delivery may take a few days. Once placed, special orders cannot be cancelled or altered in whole or in part.

8. STOCK-OUTS

Orders placed for goods which are not in stock and/or not stock items will be subject to overseas shipping charges. An average delivery time of 5-7 days can be expected unless there are delays from customs.

9. WARRANTIES

All Provision-ISR products supplied by HiTek Security are guaranteed for a period of 3 years.

All INIM Electronics products supplied by HiTek Security are guaranteed for a period of 2 years.

No goods will be accepted for warranty claims without the original invoice. Customers are requested to return as much of the original packaging as possible. HiTek Security does not accept liability in terms of warranty for any products damaged by lightning strikes, power surges, other environmental causes, physical abuse or misuse. HiTek Security advises all customers to insure products against lightning strikes or power surges since these factors can damage a product beyond repair.

10. ACCOUNTS

In order to apply for an account you have to purchase for 3 consecutive months at a minimum of R15,000 in order to apply for any type of account with HiTek Security.

11. POPI DISCLAIMER

Upon approval of registration, you authorise HiTek Security Distributors and its subsidiaries, if applicable, ("HiTek Security Distributors" or "us") to send marketing (as defined below) to any phone numbers and email addresses, including cell phones and residential lines, provided to us, in connection with the Application, this Agreement or any subsequent services, products, and offers.

As used in this Agreement, "Marketing Messages" means any email, call, or text message communications ("Message") from us to you for marketing purposes, including offers, programme updates, promotions, coupons, and telemarketing calls (including text messages).

How To Unsubscribe or Opt Out: You may withdraw your consent to receive Marketing Messages by replying with "Stop" or calling us at +27 21 946 3344 or notifying us in writing at unsubscribe@hiteksecurity.net. We may treat your provision of an invalid mobile phone number, or the subsequent malfunction of a previously valid mobile phone number, as a withdrawal of your consent to receive Marketing Messages.

12. REPAIRS

Goods out of warranty can't be repaired.

13. ERRORS AND OMISSIONS EXCLUDED

Our Price Lists and quotations are subject to the above conditions.

NAME & SIGNATURE: _____ DATE: _____

Initial	Initial
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DEALER APPLICATION

COMPANY DETAILS

COMPANY NAME			
REGISTRATION NO.			
VAT NO.			
DIRECTOR(S) / MEMBER(S)			
ID NUMBER OF MEMBER(S)			

TYPE OF BUSINESS

PLEASE MARK THE APPROPRIATE SECTION WITH AND "X"

PUBLIC COMPANY	PARTNERSHIP	PRIVATE COMPANY	CLOSE CORPORATION	OTHER (SPECIFY)

ADDRESS

POSTAL ADDRESS	
PHYSICAL ADDRESS	
TELEPHONE NO.	
FAX NO.	
MOBILE PHONE NO.	
EMAIL	

CONTACT PERSONS

	NAME	TELEPHONE NO.	EMAIL
MANAGEMENT			
SALES			
ACCOUNTS			

BANKING DETAILS

BANK	
BRANCH	
BRANCH CODE	
ACCOUNT NO.	

Initial	Initial
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TRADE REFERENCES	
COMPANY	
CONTACT PERSON	
TELEPHONE NO	
COMPANY	
CONTACT PERSON	
TELEPHONE NO	
DOCUMENTATION REQUIRED	
	CHECKLIST
PROOF OF BUSINESS ADDRESS (PREFERABLY MUNICIPAL BILL)	
COPIES OF ALL COMPANY DIRECTORS' ID'S	

ACCOUNT APPLICATIONS ONLY	
<p>IN ORDER TO APPLY FOR AN ACCOUNT FACILITY WITH HITEK SECURITY, PLEASE COMPLETE THE ATTACHED DEALER APPLICATION IN FULL AND RETURN WITH THE FOLLOWING DOCUMENTS:</p> <p>* <u>PLEASE NOTE</u> THAT ACCOUNTS WILL ONLY BE CONSIDERED AFTER A MINIMUM OF 3 CONSECUTIVE MONTHS CASH SALES TO THE VALUE OF R15,000.</p>	
	CHECKLIST
DEED OF SURETYSHIP	
COMPANY REGISTRATION CERTIFICATE	
VAT CERTIFICATE (IF APPLICABLE)	
PROOF OF BANK ACCOUNT	

Initial	Initial
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DEED OF SURETYSHIP

We, the undersigned

NAME _____ ID NUMBER _____

and

NAME _____ ID NUMBER _____

hereby bind ourselves as sureties and co-principal debtors jointly and severally to:

HiTek Security Distributors (Pty) Ltd

for the due and proper fulfillment of all the obligations of, and for the punctual payment of all sums which are or may become due by:

(Print Company Name)

in terms of, or in connection with or arising in any way whatsoever out of goods sold by

HiTek Security Distributors (Pty) Ltd

To

(Print Company Name)

SIGNATURES:

PRINT NAMES:

1. _____

2. _____

AS WITNESSES:

PRINT NAMES:

1. _____

2. _____

Signed at _____ on this _____ day of _____ 20____.

Initial	Initial
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